

365 days of
spending

1000s of Reward
Points earned

1 guide to help you
redeem them



**It's good when your expenses turn
into rewards**



As a Standard Chartered Platinum or Gold Credit Card holder, you can now look forward to a host of rewards by using your Credit Card.

You can earn Reward Points each time you use your Standard Chartered Credit Card for shopping, entertainment, travel, online purchases or for paying for utility bills. You will automatically be enrolled into the programme. No entry forms or fees are required.

Getting your rewards is easy

Once you have accumulated 5000 Reward Points, you can start redeeming them for gifts from this rewards catalogue.

- All you have to do is call our Call Centre on 329 3900 / 0722 203666 / 0732 143900 or visit any of our branches countrywide and fill in the Reward redemption form
- Confirm your credit card details as well as which partner outlet in this catalogue you wish to redeem the gifts from
- In 5 working days, a voucher with the details of redemption will be sent to you
- Once you receive your voucher, take it with you to the chosen outlet with your ID as proof of identification to redeem your gift

Tracking your Reward Points

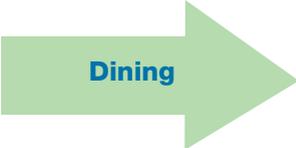
You can keep track of your Reward Points every month in your Credit Card statement. You can also call our Call Centre on 329 3900 to know how many Reward Points you have accumulated.





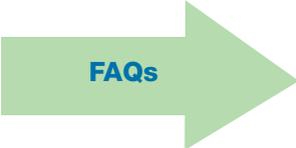
Retail

Nakumatt Holdings Ltd.



Dining

The Carnivore
The Simba Saloon
Tamarind Restaurant Nairobi
Tamarind Restaurant Mombasa
Tamarind Karen Blixen Coffee Garden
Tamambo Tapas



FAQs



Nakumatt Holdings Ltd.

Nakumatt Holdings Ltd. is East Africa's leading supermarket, with 40 stores that provide general retail merchandise. Nakumatt believes in providing quality, value, service and variety to suit every lifestyle.

You can redeem shopping vouchers that allow you to spend on anything from any of the Nakumatt stores.

Shopping voucher worth Kes 500

2,000 reward points

Shopping voucher worth Kes 1000

4,000 reward points

Shopping voucher worth Kes 5000

20,000 reward points



Tamarind Group

The Tamarind Group has a diverse group of restaurants that provide catering services and are ideal venues for private parties and gala dinners.

Enjoy the elegant sophistication of the Nairobi Tamarind, the vibrant buzz of the Carnivore, the exotic ambiance of the Mombasa Tamarind with the ocean-scented magic of The Tamarind Dhows or the trendy relaxed atmosphere of Tamambo.

With your Reward Points, you can savour the delicacies that are dished up at all these popular restaurants:

- [The Carnivore](#)
- [The Simba Saloon](#)
- [Tamarind Restaurant](#)
- [Tamarind Restaurant Mombasa](#)
- [Tamarind Karen Blixen Coffee Garden](#)
- [Tamambo Tapas](#)



The Carnivore

Sink your teeth into charcoal-grilled meat carved at your table, including ostrich, camel and crocodile. Bring out their flavours with a variety of side dishes and sauces that are a part of the buffet here. Soups, a selection of desserts and Kenyan coffee are also included in the buffet.

Set in impressive tropical gardens, The Carnivore promises an unforgettable dining experience.

Langata Road, Near Wilson Airport, Nairobi

Contact no: 020 600 5933-7

Dining voucher worth Kes 1,000

4,000 Reward Points

Dining voucher worth Kes 2,500

10,000 Reward Points

Dining voucher worth Kes 4,000

16,000 Reward Points



The Simba Saloon

Adjoining the Carnivore's main dining area is the Simba Saloon, an à la carte restaurant by day and Nairobi's most popular club by night. Feast on pizzas from a traditional brick oven, salads from their well-known salad bar, steaks, hamburgers and other light snacks.

The vibrant and informal atmosphere, delicious food and pulsating beats of Africa make Simba Saloon the coolest place to be in.

Langata Road, Near Wilson Airport, Nairobi

Contact no: 020 600 5933-7

Dining voucher worth Kes 1,000

4,000 Reward Points

Dining voucher worth Kes 2,500

10,000 Reward Points

Dining voucher worth Kes 4,000

16,000 Reward Points



Tamarind Restaurant

Relax in the elegant and serene atmosphere of the Tamarind, Nairobi's leading seafood restaurant. Succulent prawn, crab, lobster, squid, octopus and oyster delicacies are the specialty here, in addition to venison, steak and poultry. Voted Restaurant Of The Year more than once, the warm service and exquisite food will definitely have you coming back for more.

National Bank Building, off Harambee Avenue, Nairobi
Contact no: 020 2251811

Dining voucher worth Kes 1,000

4,000 Reward Points

Dining voucher worth Kes 2,500

10,000 Reward Points

Dining voucher worth Kes 4,000

16,000 Reward Points



Tamambo Karen Blixen Coffee Garden

Tamambo Karen Blixen Coffee Garden is a peaceful and relaxed venue, set in one of the oldest and most formal gardens in Kenya, with over 200 species of blooming flowers. Adjacent to a warm indoor restaurant is an outdoor terrace and garden with spectacular views for à la carte dining. Function areas like the regal Grand Marquee Sultan style tent and the lovely Grogan house are sure to impress your guests.

The Restaurant is open for breakfast from 6 am through to 10 pm and the menu is a fusion of Tamarind's and Tamambo's dishes.

Karen Road, Nairobi, Contact no: 071 934 6349

Dining voucher worth Kes 1,000

4,000 Reward Points

Dining voucher worth Kes 2,500

10,000 Reward Points

Dining voucher worth Kes 4,000

16,000 Reward Points



Tamarind Restaurant Mombasa

Dine afloat the Nawalilkher and the Babulkher, traditional Arab dhows that have been refurbished to create an ambiance that retains the dhows' traditional elements in a contemporary restaurant environment. Enjoy an intimate dinner or book the Nawalilkher for dinner for up to 70 people as well as plenty of room for dancing on the night cruises. The Babulkher is also available for you to hire for a special occasion.

Cemeto Silo Road, Nyali, Mombasa
Contact no: 041 4471747/0733 623583

Dining voucher worth Kes 1,000

4,000 Reward Points

Dining voucher worth Kes 2,500

10,000 Reward Points

Dining voucher worth Kes 4,000

16,000 Reward Points



Tamambo Tapas

The Tamambo Tapas is open from 11 AM for coffee, lunch and dinner. The diverse menu features a variety of international dishes and offers a selection of light salads, mouth-watering snacks and gourmet dishes. The casual and trendy atmosphere makes it a popular venue for meetings, with light background music setting the mood.

Live bands perform on Fridays and Saturdays from 9 pm onwards.

Top Floor, The Village Market, Nairobi
Contact no: 020 712 4005/0722 385089

Dining voucher worth Kes 1,000

4,000 Reward Points

Dining voucher worth Kes 2,500

10,000 Reward Points

Dining voucher worth Kes 4,000

16,000 Reward Points

Frequently asked questions and answers

Q. Do I have to pay any fee to participate in the Rewards Programme?

A. No. There is no fee. You will be automatically enrolled in the Rewards Programme as a Standard Chartered Credit Cardholder.

Q. How are my Reward Points calculated? How can I earn more Reward Points?

A. As a Gold Credit Cardholder you earn 1 Reward Point for every KES 100 spent on your Standard Chartered Credit Card and as a Platinum Credit Cardholder you will earn 1.5 Reward Points for every KES 100 spent on the Standard Chartered Platinum Credit Card. For example, if you spend KES 10,000 on your Gold Credit Card, you will earn 100 Reward Points and 150 Reward Points if you have a Platinum Credit Card. You can accumulate more Reward Points faster by using your Standard Chartered Credit Card for every transaction, small or big, from shopping to utility bill payments.

Q. Which Credit Card transactions are eligible to earn Reward Points?

A. You will earn Reward Points for all retail purchases, as well as for utility bill payments and online payments. You can earn Reward Points for using your Standard Chartered Credit Card in Kenya and in any other country. However, you will not earn Reward Points towards cash advances, cash withdrawals and fees such as Joining fee, annual fee, interest charges, Supplementary card fee, late payment fee, overlimit fee, credit life insurance premiums, and other charges levied by the Bank. In addition, transactions that earn cash back will not earn Reward Points.

Q. How can I keep a track of Reward Points I have accumulated?

A. Your monthly Credit Card statement will show your Reward Points earned, redeemed and expired. The Reward Points will reflect in your monthly statement once the transaction appears in the statement. You may also call the Standard Chartered Customer Contact Centre on 020 3293900 to learn how many Reward Points you have accumulated.

Q. Can Supplementary Cardholders also accumulate Reward Points and order a gift?

A. Yes. All retail purchase transactions made by your Supplementary Credit Card can earn Reward Points. However, these Reward Points will be added to your Primary Credit Card account and redemption can only be done by a Primary Cardholder.

Q. When and how can I redeem my Reward Points?

A. You can start redeeming your Reward Points as soon as you have accumulated 5000 Reward Points and have sufficient points to redeem against any of the gifts/services in this catalogue. You have to fill in the redemption form attached at the end of this Rewards Catalogue with the details of the gifts you want to order and fax it to us. In this Rewards Catalogue you can find the gifts with the number of Reward Points indicated against each item and their code.

Q. How will I receive my gifts?

We will process your redemption application form and mail a redemption letter/voucher to your mailing address entitling you to collect your gift from the specified outlet.

Q. How long will it take to receive my gifts? Can I change or cancel orders once placed?

Please allow us one working week to process your order and to mail the redemption letter/voucher. No changes or cancellations will be allowed once the orders are placed.

Q. Do my Reward Points have an expiry date?

Yes. Your Reward Points are valid for 3 years from the moment you earn them. You need to redeem them within the first three years of earning to avoid expiry of your Reward Points.

Q. When are my Reward Points not redeemable?

A. You will not be able to accumulate or redeem Reward Points if the relevant date the Credit Card has been withdrawn or cancelled, or is liable to be cancelled, or if your Standard Chartered Credit Card account is a delinquent account, or if there is any breach of any clause of the Terms and Conditions of the Cardholder Agreement, or if you have not paid the minimum amount due on your Credit Card within the due date.